



# AWS MSP Proof of Management

For AWS Partner Only

Scope and Project Details (All fields required in this section)	
Customer Legal Entity Name:	
AWS Account ID(s) <sup>1</sup> :	
Start Date of Managed Services <sup>2</sup> :	
End Date of Managed Services <sup>2</sup> :	
Government <sup>3</sup> Customer:	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Government Customer Type <sup>4</sup> :	<input type="checkbox"/> Government Standard <input type="checkbox"/> Government Exception
Core MSP Support Services Provided <sup>5</sup> :	Check all that apply: <input checked="" type="checkbox"/> 24x7 Monitoring or Observability <input type="checkbox"/> Patching <input type="checkbox"/> Security Posture Management <input type="checkbox"/> Backup and Restore <input type="checkbox"/> Infrastructure Management & Optimization <input checked="" type="checkbox"/> Cost Management/FinOps <input checked="" type="checkbox"/> Well-Architected Reviews <input type="checkbox"/> Application Management <input type="checkbox"/> Other _____

### Partner Acknowledgement

(Required) I, **(the AWS Partner)**, confirm that I am an authorized signatory, and that I am providing active and fulltime management (i.e., 24 hours a day and 7 days a week) of the AWS customer's AWS services, accounts, and workloads where such management is on the customer's behalf and from within the customer's AWS environment, in accordance with: (a) information in the Scope and Project Details section provided above, (b) the [AWS Partner Network Terms & Conditions \(https://aws.amazon.com/partners/terms-and-conditions/\)](https://aws.amazon.com/partners/terms-and-conditions/), and (c) [MSP Terms \(https://partnercentral.aws.amazon.com/partnercentral2/s/article?category=Partner\\_Programs\\_Build&article=Managed-Service-Provider-MSP-Program-Guide#MSP-Terms\)](https://partnercentral.aws.amazon.com/partnercentral2/s/article?category=Partner_Programs_Build&article=Managed-Service-Provider-MSP-Program-Guide#MSP-Terms). By submitting this Proof of Management to AWS, I confirm that I have read, understood, and agree to the MSP Terms. If I stop providing Managed Services to these AWS accounts, I will notify AWS within 14 days. I also attest I have the required customer consent to receive customer's account information and AWS consumption data (e.g. including spend) for eligible accounts.

(Required) I, **(the AWS Partner)**, confirm that I am not already receiving (or have received) benefits for reselling AWS Managed Services (including AWS Partner-Led Managed Services) to the Managed Services Customer.

Partner Legal Entity Name: Innovative Data Processing Solutions LLC

Partner Signature: \_\_\_\_\_ Position/Title: \_\_\_\_\_

Printed Name: \_\_\_\_\_ Date Signed: \_\_\_\_\_

### Customer Acknowledgement

(Required) I, **(the Customer)**, confirm that I am an authorized signatory, and that the AWS Partner above is actively managing AWS services, accounts and its workloads on my behalf, providing me with full management of those workloads (24 hours a day, 7 days a week), in accordance with the information in the Scope and Project Details section provided above. I consent to AWS Partner receiving my account information and AWS consumption data (e.g. including spend) associated with the AWS Account ID(s) provided above.

Customer Legal Entity Name: \_\_\_\_\_

Customer Signature: \_\_\_\_\_ Position/Title: \_\_\_\_\_

Printed Name: \_\_\_\_\_ Date Signed: \_\_\_\_\_

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<sup>1</sup>**AWS Account ID(s)** should be 12 digits (with a single-digital format) with leading zeros, as needed, and separated by a comma (","). Continue to the next page if there are too many to fit in above space.

<sup>2</sup>**Start and End Dates of the Managed Services** should be provided in MM/DD/YYYY or Month Day, Year format such as: 03/01/2026 or March 1, 2026. Start and end dates of the managed services engagement is between Partner and Customer, as established in the agreement between Partner and Customer. If there is no end date, please specify (e.g. "evergreen contract," "annual auto-renewal").

<sup>3</sup>**Government.** Check the box if the customer is Government (Yes or No). Government means any entity that is part of, or substantially owned, funded, managed, or controlled by, any government at any level.

<sup>4</sup>**Government Customer Type:** Selection is required for all Government customers. Partners are responsible for any disclosures or passthroughs for eligible accounts as may be mandated by law, regulation, or contract. Check the appropriate box based on definitions provided in the MSP Terms:

- **Government Standard** — You should select this option if you are working with a Government customer and (1) you are not providing advice or recommendations regarding the Government customer's procurement of information technology services that could relate to AWS service, and (2) you are not providing advice or recommendations regarding the Government customer's selection of information technology providers that could relate to AWS service.
- **Government Exception** — You should select this option if you are working with a Government customer and you may provide advice or recommendations regarding the Government customer's procurement of information technology services or selection of information technology providers, and such advice or recommendations could relate to AWS service.

<sup>5</sup>**Core MSP Support Services:** Select the appropriate support services provided. Reference below for the definitions of the support services MSPs may provide to customers.

Function Name	Definition
24x7 Monitoring or Observability	Continuous real-time tracking of cloud environment's health, performance, and availability using metrics, logs, and traces to ensure optimal operation and quick incident response.
Patching	Systematic application of updates and security fixes to software, operating systems, and applications to maintain security and functionality.
Security Posture Management	Continuous assessment, monitoring, and improvement of infrastructure and workload overall security strength and risk profile.
Backup and Restore	Regular copying and secure storage of data with verified recovery procedures to protect against data loss and ensure business continuity.
Infrastructure Management & Optimization	Day-to-day operations, support, and fine-tuning of IT infrastructure components to maximize performance, reliability, and resource utilization.
Cost Management/FinOps	Monitoring and optimization of cloud and IT spending to maximize value while maintaining operational efficiency.
Well-Architected Reviews	Systematic assessment of IT architectures against AWS best practices to ensure security, reliability, performance efficiency, cost optimization, and operational excellence.
Application Management	Continuous process of deploying, monitoring, maintaining, and optimizing cloud workloads and applications to ensure optimal performance, security, and cost efficiency across environments.



## Scope and Project Details (All fields required in this section)

Additional AWS Account ID(s)<sup>1</sup>:

**For AWS Partner Only**